

Access Statement for Pansthorne Bed & Breakfast

Introduction

Ground floor accommodation with individual entrances onto a loose gravel courtyard. Breakfast served in a ground floor building separate from accommodation.

Pre-Arrival

- Contact can be made by phone, fax or email.
- A copy of our accessibility statement is available on our website or can be printed and sent by post.
- Diss is the nearest town (4 miles by road) where there is a main line train station running between London Liverpool Street and Norwich, and a coach station. The nearest airports are Norwich (40 mins by car) and Stanstead (70 mins by car).

Arrival & Car Parking Facilities

- Ample car parking available.
- Car park and walkways have a loose gravel surface.
- Passengers and/or luggage can be set down outside entrance doors to accommodation rooms. Assistance with luggage available to all guests

Main Entrance & Reception

- Guest registration takes place in the ground floor breakfast room. Entry to the breakfast room is via a single step over threshold from a gravel courtyard.
- The route from reception to guest rooms is via the loose gravel courtyard. You will be shown to your room, umbrellas available for rainy days.
- There is outside lighting of car park and courtyard areas. These operate on a combination of dusk until dawn and motion sensors. There is no public street lighting in South Lopham.
- Non-smoking in all rooms and the courtyard outside guest rooms and breakfast room. Smoking is permitted in the car parking area.

Dining Room/Breakfast Room

- Entry to the breakfast room is via a single step over threshold from a gravel courtyard.
- Tables are movable, breakfast is waitress service.
- Nearest WC is in your guest accommodation.

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Public Areas

- There are no halls, stairs, landings or corridors. There is no guest lounge or communal sitting room.
- All accommodation and guest facilities are on ground level.

Bedrooms

- Three of our four rooms have 2 steps up to the external doorway with no handrail.
- None of our bedrooms have external or internal door width sufficient for wheelchair access.
- We have alternative bedding to duvets available. Our pillows are all non allergenic.
- The fire and smoke alarms are audible only.
- Room décor is pale yellow with wood furniture. Flooring is fitted blue carpet with lose mats at entrance doors.
- TV's have remote controls.
- Each room has its own electric heating, so room temperature is guest controlled.
- Cordless kettles in all rooms, majority with a visual gauge.
- Guest information pack available in large type on request.

Ensuite Shower-room & WC

- All rooms have en-suite shower, WC and wash hand basin and all are white in colour.
- WC's are push button flush.
- Showers have one step up into the shower cubicle, with no handrail
- En-suite shower rooms have grey ceramic tiled floors, white tiled wet areas and pale yellow painted walls.

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We welcome your feedback to help us continually improve, if you have any comments please phone or email using the above.